INFORMATION REGARDING TUITION PAYMENTS

RETURNING SMS FAMILIES:

Returning SMS families who were in the FACTS system last year will automatically be enrolled by the school unless you indicate on your 2017-2018 school registration form that you wish to pay your tuition in full for the upcoming school year.

Once your agreement has been finalized by Mary Jane Taylor, our parish bookkeeper, you will be able to go to our school website: www.stmarycatholicschoolelyria.com and click on the FACTS link to make sure your information and agreement are in order. If there are any discrepancies, you can contact Mary Jane at St. Mary Parish Center (440) 323-5539.

NEW SMS FAMILIES:

If you are a new SMS family, and you are not planning on paying your child(ren)'s tuition in full, you must register online with the FACTS system by going to our school website: **www.stmarycatholicschoolelyria.com** and click on the FACTS link. If you have any questions, you can contact Mary Jane Taylor, our parish bookkeeper, at (440) 323-5539.



It's Easy to Manage Your Tuition with FACTS.

Payment Plans for Every Kind of Life

FACTS Management is the nation's leading tuition payment plan provider for private and faith-based schools. We're honored to serve more than 6,500 schools nationwide—including yours.

How We Help Families

FACTS allows families to budget their tuition, making private school much more accessible and affordable. Our process is simple, convenient, and secure.

To get started: Visit your school's website, click the FACTS link to create a customer profile, and set up a payment plan.

Frequently Asked Questions

Q. Is my information secure?

A. Yes. Your personal information, including payment information, is protected with the highest security standards in the industry.

Q. When will my payments be due?

- **A.** Your payment schedule is set by your school, and your financial institution will decide the time of day your payments are processed.
- Q. What happens when my payment falls on a weekend or a holiday?
- A. Your payment will be processed on the next business day.
- Q. What happens if a payment is returned?
- **A.** Returned payments may be subject to a <u>FACTS returned payment fee</u>; watch for a returned payment notice for additional information.
- Q. Who should I call if I have questions or concerns about my payment plan?
- A. FACTS is available 24/7 at 866.441.4637.

Customer Care Representatives are available to assist you at 866.441.4637.

